



UNIVERSITI
MALAYSIA
KELANTAN

MS ISO 9001 : 2015 PRINCIPALS FOR EDUCATIONAL ORGANISATION

- 1 Focus on learners and other beneficiaries;
- 2 Visionary leadership;
- 3 Engagement of people;
- 4 Process approach;
- 5 Improvement;
- 6 Evidence-based decisions;
- 7 Relationship management;
- 8 Social responsibility;
- 9 Accessibility and equity;
- 10 Ethical conduct in education;
- 11 Data security and protection.

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KEY BENEFITS

Some potential key benefits are:

Increased value for learners and other beneficiaries;

Increased satisfaction of learners and other beneficiaries;

Enhanced reputation of the organisation;

Increased effectiveness and efficiency in meeting the educational organization objectives;

Better coordination of the organisation's processes;

Development and improvement of the capability of the organization and its people to deliver desired results;

Consistent and predictable results through a system of aligned processes;

Establish a culture of trust and integrity;

Create and sustain shared values, fairness and ethical models for behavior at all levels of the organization;

Encourage an organization-wide commitment to quality;

Ensure that leaders at all levels are positive examples to people in the organization;

Provide people with the required resources, training and authority to act with accountability;

Inspire, encourage and recognize the contribution of people;

Ensure leaders have the competence to manage change.

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is our thrust

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#BinaLegasiUMK
Bersama

#WeAreUMKFamily
#OneUMKOneDream



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MALAYSIA
KELANTAN

**UMK invests
time and efforts
to excel & to grow;
not to satisfy auditors
and standards**

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